

August 24, 2022

The Andersons Canada Limited
2 Hyland Drive
Blenheim, ON N0P 1A0

We would like to take this opportunity to deliver you, our valued customer, some important news, and to thank you for your ongoing support as a Customer of The Andersons Canada Limited. We have worked hard to deliver on exceeding expectations in the food and agribusiness space by valuing integrity, relationships and innovation.

We are writing to inform you that The Andersons Canada Limited's Granton facility will only be receiving 2022 crop Wheat, Organics, White Beans, and Food Grade Soybeans. All other crops for 2022, and all crops for future crop years will be redirected to other locations. The Granton grain facility requires repairs and upgrades to operate safely and efficiently to meet your growing service requirements. Like you within your business, we assess needs of the entire company, and determine where dollars are best utilized. We have efficient ways of meeting your grain movement requirements going forward, and the Originators that you work with can assist you in understanding and preparing for those options.

The Andersons Canada Limited can and will continue to service your grain needs from our Rannoch facility or at one of our other nearby locations. We believe that with planned and regular communication with your Originator, our Company can continue to meet your expectations in the grain business. You will receive a phone call, or personal visit with more information in the next week or two about what this means for you going forward.

The environment in agriculture is changing rapidly. This requires the methods in which we all execute our business, to change as well. Any change can be a challenge, but also an opportunity. We must continue to find the opportunities to grow and prosper together.

As a market leader in Ontario, we remain both humbled and dedicated to our responsibility in serving YOU our valued clients. I know I speak for the entire Andersons TEAM when I share how committed we are to meeting and exceeding your expectations while continuing to deliver the strongest possible offering to you. We would like to thank you for that trust and confidence while looking forward to an exciting future together!

If you have any questions regarding this transition or your relationship with us, please feel free to reach out to our team.

Sincerely,

Rich Daly
Profit Centre Manager – Ontario Grains
The Andersons Canada Limited